



Tooling Warranty Policy

- Warranty covers repair of the defective tooling or supply of the relevant replacement parts (both in terms of new and refurbished equipment) at TE's discretion, including the costs of labor associated therewith. In case that both the repair of the defective tooling or the supply of replacement parts free of defects fail or prove impossible or involve disproportionate efforts, warranty entitles to an appropriate reduction of the purchase price.
- A return material authorization (RMA) is required and must be obtained from TE before any defective equipment may be returned to TE.
- Any claims for defects require full compliance with the specifications and guidelines of the relevant tooling instruction sheet.
- Any claims for defects require compliance with the duty to properly inspect the tooling for apparent defects immediately after receipt and to notify any defects – including those detected later on – in writing without undue delay.
- Any warranty is excluded in case the tooling has been reworked without TE's prior written consent and this unreasonably complicates the process of remedying the defect or renders it impossible. In any case, the Purchaser is required to pay any resulting additional costs in connection with remedying the defect.
- No warranty is accepted for defects or damage resulting from unsuitable or improper use, misuse, non-compliance with any specifications and guidelines according to the relevant tooling instruction sheet, natural deterioration or normal wear and tear, overdue maintenance, incorrect or negligent handling or storage.
- No warranty is accepted for second hand tooling which is sold in "as is"-condition. This does not apply to any new parts included in second hand tooling (if any).
- Besides, and unless explicitly stated otherwise in this Tooling Warranty Policy, the provisions of the General Terms and Conditions of Business of the TE apply (see www.te.com/aboutus/tandc.asp).

Due to high wear resulting from the regularly massive use, warranty periods for the relevant tooling are as follows (starting from the date of passing of the risk):

Type	Period	Restrictions
Hand Tool	90 days from date of purchase 1)	
Hand Tool repair	90 days from date of repair 1)	
Applicator Wear parts	12 months 1 month	Excluding Wear Parts
Bench Tooling Wear parts	12 months 1 month	Excluding Wear Parts
Wire Processing Machines Wear parts	12 months 2) 1 month 2)	Excluding Wear Parts
Connector Press Machines Wear parts	12 months 2) 1 month 2)	Excluding Wear Parts
Pin insertion machines Wear parts	12 months 2) 1 month 2)	Excluding Wear Parts
Second Hand	Not Applicable	Sold as seen 3)
Refurbished Wear parts	3 months 2) 4) 1 month 2)	Excluding Wear Parts & Electrical components

Note:

All stated warranty periods are based on 8-hour Single Shift production. For double & 24 hr shifts reduce these periods by one half and two thirds respectively.

Application Tooling



Caveats:

- 1) **Warning!** A calibration certificate is not evidence that a tool is in a satisfactory mechanical condition.
- 2) Additional limitations regarding cycle count, shift operations etc. may apply.
- 3) Second hand equipment may have new parts included.
- 4) Refurbished equipment will be restored to 'as new' condition.